

20,000 Homes Campaign Team Yukon

Debrief

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Background

BEGINNING THE END OF HOMELESSNESS IN CANADA

- ▶ 20,000 Homes Campaign is an initiative lead by the Canadian Alliance to End Homelessness. The goal is to house 20,000 homeless people in 1 year.
- ▶ Canadian Alliance to End Homelessness received federal funding to have 5 Canadian communities participate in a Housing First Training Collaborative, joining 70 US communities in the fight to end homelessness. Whitehorse, Yukon is one of the communities selected to participate.

Participants

- ▶ Training session occurred on April 25th and 26th, 2017 in Washington, DC. There were 300 participants; 50 participants were from Canada. Yukon sent 6 participants including representation from Yukon Anti-Poverty Coalition, CYFN, KDFN, FASSY, Salvation Army, and YG. The team was diverse in backgrounds and functioned very well.
- ▶ Yukon Anti Poverty Coalition is the lead agency for this initiative.
- ▶ There will be 3 training sessions plus a year end conference.

Key Milestones Toward Sustainable ZERO!

- **Building the Will and Identifying Leadership**
- **Achieve a real-time By Name List (BNL) of people experiencing homelessness.**
- **Drive monthly reductions in your actively homeless number**
- **Achieve a measurable zero in your community**
- **Solidify a coordinated system to zero**

Training Session - Intensive!

- ▶ The training session focused on three main areas depending on where you are in your journey:
 - ▶ By Name List
 - ▶ Reduce/Surge
 - ▶ Sustain
- ▶ Very focused on making progress quickly and not to be too overwhelmed with the whole program. The training collaborative works in 4 month increments, during each collaborative session, each team must create an aim statement of what they will achieve prior to the next session.

Yukon Aim Statement

To create a By Name List (BNL) that includes chronic and episodic homelessness for the Yukon by August 31st, 2017.

Specific Aim Statement Deliverables

1. LIST ALL KNOWN INDIVIDUALS: Includes all known individuals experiencing homelessness on the By-Name List.
2. IMPLEMENT AN INACTIVITY POLICY: Has a documented and implemented inactive (no-contact) policy for individuals experiencing homelessness.
3. TRACK CHRONIC STATUS AFTER INITIAL ASSESSMENT: BNL has the ability to track when individuals become chronically homeless at any point after they are initially assessed.
4. TRACK EPISODIC STATUS AFTER INITIAL ASSESSMENT: BNL has ability to track when individuals become episodically homeless at any point after they are initially assessed.

Note: This represents 4 out of 11 tasks to score 100% on BNL management.

Steps to Achieve Aim Statement

- ▶ Selecting a system that enables the information required for a By Name List.
- ▶ Data sharing agreements amongst the organizations that will be working on this initiative.
- ▶ Release of Information for people participating in the program.
- ▶ Assessment and prioritization methods.
- ▶ Training for people using the system or doing assessments.
- ▶ Plan for the mechanics of getting a BNL initially and continually updating.
- ▶ Policy for Inactivation.

Where we stand in Canada?

- ▶ 40 Communities in the 20,000 homes campaign
- ▶ 16 Communities reporting housing placements
- ▶ 4,842 Total People Housed
- ▶ 9+ Communities working towards real time data

Principles of Change

- ❑ Shrink the Change
- ❑ Urgency and Focus
- ❑ Don't Let Perfect be the Enemy of Good
- ❑ Design with the User
- ❑ Systems Thinking
- ❑ Data Driven
- ❑ Leadership, Leadership, Leadership

Improvement

Every system is perfectly designed
to get the results it gets.

Next Steps

- ▶ MOVE forward with our deliverables with urgency.
- ▶ Confirm steps to enable Aim Statement
 - ▶ Align on assessment tool
 - ▶ Enable a data sharing agreement
 - ▶ Align on system for use
 - ▶ Align on Release of Information
- ▶ Understand who will be enabling the steps to enable the Aim Statement
- ▶ Start with agencies and governments where there is energy and agreement on moving forward

Conclusion

Through this training collaborative and the processes established, many communities, large and small, have greatly reduced or eliminated chronic homelessness.

We can do this!